



ACADEMY CANCELLATION POLICY

Please note, that beginning April 24, 2017, TNT Fastpitch Academy will require a 24 hour cancellation notice. If anyone does not cancel within the 24 hour window of your scheduled workout/appointment, you will be charged **full price** of your workout. This policy will not be up for negotiation. We will request a debit/credit card on file for each client and once a cancellation has been established, TNT will be processing that payment at the time of your scheduled appointment.

Sincerely, we understand that illnesses, injuries, unexpected events, last minute called practices, and deaths in the family do occur, so we ask that you do give us an immediate heads-up at the event of something occurring. If one of the listed events do occur causing a cancellation, the Academy will allow for a **one-time** \$25 processing fee (as opposed to the full workout processing fee). However, once the one-time processing fee is used, any cancellations following will result in a full payment processing fee. If in the event those cancellations are reoccurring, you will be notified and removed from the TNT program.

We ask that you respect and comply with the policies that are applied to the program. We thank you in advanced for your integrity, support, and business! We looked forward to your athletes becoming more productive and producing the results we all desire. If you have any questions regarding these policies, please contact the Academy immediately.

Thank you,

Brittany M. Cantu
Owner/Head Trainer